Thinking of you
Electrolux

LAVAZZA
A MODO
MIO

ELM 5000

Espresso Machine ELM5000

Components

A. ON/OFF button
B. Espresso button / cup indicator light
C. Lever
D. Capsule compartment
E. Water container
F. Adjustable coffee spout
G. Drip tray grid
H. Drip tray
I. Waste water indicator
J. Used capsules container
K. Power cord & plug

Safety advice

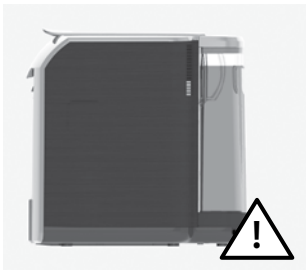
Read the following instruction carefully before using the machine for the first time. Save these instructions.

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- The appliance may only be connected to a power supply whose voltage and frequency comply with the specifications on the rating plate!
- Never use or pick up the appliance if
  – the supply cord is damaged,
  – the housing is damaged.
- The appliance must only be connected to an earthed socket. If necessary an extension cable suitable for 10 A can be used.
- If the appliance or the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person, in order to avoid hazard.
- Always place the appliance on a flat, level surface.
- Never leave the appliance unattended while connected to the supply mains.
- The appliance and accessories become hot during operation. Use only designated handles and knobs. Allow to cool down before cleaning or storage.
- The mains cable must not come into contact with any hot parts of the appliance.
- Do not immerse the appliance in water or any other liquid.
- Do not exceed the maximum filling volume as indicated on the appliances.
- Fill the water tank only with cold water, never with milk or other liquids.
- Do not use the appliance if the water tank has not been filled.
- Do not use the appliance without the drip tray or the drip grid.
- This appliance is intended for domestic use only. The manufacturer cannot accept any liability for possible damage caused by improper or incorrect use.
- Do not carry machine by the handle.
- This machine can only be used with Lavazza A MODO MIO capsules. Do not put your fingers or any other object in the capsule compartment. The capsules can be used only once.

Getting started

1. **Place the machine on a flat surface** and fill the tank with cold, drinkable and non sparkling water. ***(The machine must not be used with empty tank!)*** Plug the power cord into the mains and press the ON button.
   The machine is ready to use when the cup indicator light (B) stops flashing and becomes steady.

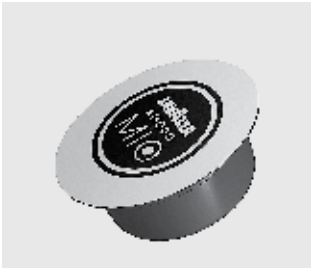
2. **When starting the machine for the first time:** Place a bowl (0.5 L capacity minimum) under the coffee spout (F), press the Espresso button (B) once and run ½ container then press the Espresso button again to stop.



3. **The machine must not be used with empty tank!** If you use it without water for a too long time the auto priming could be blocked. **To prime the machine again,** place a bowl (0.5 L capacity minimum) under the coffee spout (F), press the Espresso button (B) once and run ½ container then press the Espresso button again to stop.

Preparing coffee

1. **Adjust the coffee spout height** for different cup sizes by either pulling it down or pushing it up.



2. **A MODO MIO capsules.** Only suitable Lavazza A MODO MIO capsules should be placed in the capsule compartment. Single dose capsule brews a single coffee.
   DO NOT use the capsules more than once. Inserting 2 or more capsules can cause the machine to malfunction.

3. **Place a cup on the drip tray** grid (G) and adjust the coffee spout height. **Lift the lever, insert a capsule in the compartment.** Close the lever and press the Espresso button (B). When the desired amount of coffee is reached, press the Espresso button again to stop. When the coffee is ready, lift the lever and the capsule falls down into the used capsules container (J).

4. **The machine is equipped with an energy saving function** that automatically switches off after 9 min of inactivity.

1. **Turn the machine off , unplug the cord and let the machine cool down.** Wipe all outer surfaces with a damp cloth. Rinse the water tank once a day.

2. **When the waste water level indicator (I) is visible above the grid,** the drip tray (H) must be emptied. Lift out the grid, tray and used capsules container. Empty, rinse, dry and put back in place. This procedure should be carried out every two or three days or after 10 brewed coffees.

   The drip tray grid (G), drip tray (H) and the used capsules container (J) are all dishwasher proof.

3. **Cleaning the coffee spout (F)**
   Pull the spout fully down and remove it by pulling it towards you.
   Clean and put back in place.

1. **Descaling.** We recommend to decalcify the machine regularly depending on the water hardness (2–3 months). We recommend to use Electrolux decalcifying solution EPD4/C/D/E/N/R (never use vinegar). Remove and empty the water container (E). Fill the water container with the descaling solution (follow product instructions).

2. **Press the ON/OFF button (A). When the Espresso button light (B) remains steady, place a bowl under the coffee spout.** Press and hold the Espresso button (B) for 5 seconds to start the descaling mode. The cup indicator light (B) will flash at 1 second off and 1 second on. The cup indicator light will then flash slowly during the descaling process which takes about 20 min.

3. **After descaling is finished,** the cup indicator light keeps ON to be ready for coffee preparation. Before brewing coffee, clean out the water container and refill it with fresh water; run through ½ container with fresh water to flush out the system by pressing the Espresso button once to start and once again to stop.

Troubleshooting

Problems	Causes	Solutions
The machine does not turn on.	The machine is not connected to the power source.	Connect the machine to the power source.
The pump is very noisy. No water flow.	No water in the tank.	Contact Electrolux customer service.
		Fill the tank with fresh drinking water. 1. Prime the water circuit. 2. Check correct water tank position.
The loading lever doesn't reach the brewing position.	Capsule inserted incorrectly.	Empty the used capsules container.
		Repeat the sequence, open and close the lever. If that is not enough remove the capsule manually from the compartment after unplugging the machine.
The coffee is not hot enough.		Preheat the cup with hot water.
The coffee is brewed too fast, the brewed coffee is not creamy.	Capsule already used.	Open the lever and insert a new capsule.
Coffee is not brewed or brewed in drips only.	Coffee spout (F) is clogged.	Clean the coffee spout by running the machine without a capsule.
	Circuit is not primed	Prime the water circuit by running the machine without a capsule.
The machine requires a lot of time to heat up.	The machine has limescale build up.	1. Descale the machine. 2. Remove the spot & clean (page 5).
If the machine does not heat up.	Thermoblock is not working properly	Contact Electrolux customer service.
Coffee is not brewed and the cup indicator light flashes very quickly (0.25s on and 0.25s off).	Thermal sensor is not working properly	Contact Electrolux customer service.

Specifications

Voltage/Frequency:	AC 220-240V / 50-60Hz	**Used capsules container capacity:**	12
Power:	1100-1300W	**Heating element:**	Thermoblock
Pump pressure:	15 bar	**Powercord**	
Heatup time:	< 70sec	Type of power cord:	H05VV-f 3G0.75mm²L = 1.2m
Standby power:	0.5W	Cord wrap (Y/N):	No
Auto shut off time:	9 min	**Product net weight:**	3.97kg
Water tank capacity:	1000ml	**Dimensions (LxWxH):**	300mm x 214mm x 246mm

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WARRANTY

FOR SALES IN AUSTRALIA & NEW ZEALAND
COFFEE MACHINE ELM5000

This document sets out the terms and conditions of the product warranties for Electrolux Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Appliance.

1. In this warranty
   (a) 'acceptable quality' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL.
   (b) 'ACL' means Trade Practices Amendment (Australian Consumer Law) Act (No.2) 2010.
   (c) 'Appliance' means any Electrolux product purchased by you accompanied by this document.
   (d) 'ASC" means Electrolux Authorised Service Centre'.
   (e) 'Electrolux' means Electrolux Home Products Pty Ltd 163 O'Riordan St, Mascot NSW 2020 ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited of 3-5 Niall Burgess Road, Mount Wellington, in respect of Appliances purchased in New Zealand.
   (f) `major failure' as referred to in Clause 10 of this warranty has the same meaning referred to in the ACL and includes a situation when an Appliance cannot be repaired or it is uneconomic for Electrolux, at its discretion, to repair an Appliance during the Warranty Period.
   (g) 'Warranty Period' means:
      (i) where the Appliance is used for personal, domestic or household use (i.e. normal single family use) as set out in the instruction manual, the Appliance is warranted against manufacturing defects in Australia and New Zealand for 24 months following the date of original purchase of the Appliance;
      (ii) where the Appliance and accessories are used for commercial purposes (including being used to directly assist a business or where the Appliance is used in a multi-family communal or share type environment), the Appliance will then be warranted against manufacturing defects in Australia for 3 months and in New Zealand for 3 months, following the date of original purchase of the Appliance.
   (h) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
2. This warranty only applies to Appliances purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia or New Zealand.
3. During the Warranty Period Electrolux or its ASC will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Electrolux or its ASC may use remanufactured parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Electrolux.
4. Parts and Appliances not supplied by Electrolux are not covered by this warranty.
5. You will bear the cost of transportation, travel and delivery of the Appliance to and from Electrolux or its ASC. If you reside outside of the service area, you will bear the cost of:
   (a) travel of an authorised representative;
   (b) transportation and delivery of the Appliance to and from Electrolux or its ASC, In all instances, unless the Appliance is transported by Electrolux or an Electrolux authorised representative, the Appliance is transported at the owner's cost and risk while in transit to and from Electrolux or its ASC.
6. Proof of purchase is required before you can make a claim under this warranty.
7. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Electrolux is not liable in the following situations (which are not exhaustive):
   (a) the Appliance is damaged by:
      (i) accident
      (ii) misuse or abuse, including failure to properly maintain or service
      (iii) normal wear and tear
      (iv) power surges, electrical storm damage or incorrect power supply
      (v) incomplete or improper installation
      (vi) incorrect, improper or inappropriate operation
      (vii) insect or vermin infestation
      (viii) failure to comply with any additional instructions supplied with the Appliance;
   (b) the Appliance is modified without authority from Electrolux in writing;
   (c) the Appliance's serial number or warranty seal has been removed or defaced;
   (d) the Appliance was serviced or repaired by anyone other than Electrolux, an authorised repairer or ASC.
8. This warranty, the contract to which it relates and the relationship between you and Electrolux are governed by the law applicable where the Appliance was purchased. Where the Appliance was purchased in New Zealand for business purposes the Consumer Guarantee Act does not apply.
9. To the extent permitted by law, Electrolux excludes all warranties and liabilities (other than as contained in this document) including liability for any loss or damage whether direct or indirect arising from your purchase, use or non use of the Appliance.
10. For Appliances and services provided by Electrolux in Australia, the Appliances come with a guarantee by Electrolux that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the Appliances or services to which the warranty relates.
11. At all times during the Warranty Period, Electrolux shall, at its discretion, determine whether repair, replacement or refund will apply if an Appliance has a valid warranty claim applicable to it.
12. For Appliances and services provided by Electrolux in New Zealand, the Appliances come with a guarantee by Electrolux pursuant to the provisions of the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act.
13. To enquire about claiming under this warranty, please follow these steps:
   (a) carefully check the operating instructions, user manual and the terms of this warranty;
   (b) have the model and serial number of the Appliance available;
   (c) have the proof of purchase (eg an invoice) available;
   (d) telephone the numbers shown below.
14. You accept that if you make a warranty claim, Electrolux and its ASC may exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

Important Notice: Before calling for service, please ensure that the steps listed in point 13 above have been followed.

FOR SERVICE AND SPARE PARTS

or to find the address of your nearest service centre in Australia

Please call 1300 365 305

Call charges apply

www.electrolux.com.au

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FOR SERVICE AND SPARE PARTS

or to find the address of your nearest service centre in New Zealand

Please call 0508 730 730

Free call (NZ only)

www.electrolux.co.nz

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Available accessory-
Premium Descaler

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Customer Service Phone: 1300 365 305
www.electrolux.com

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www.electrolux.com

*Due to the Electrolux policy of continual product development; specifications, colours and details of our products and those mentioned in this manual are subject to change without notice.

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